



Transitional Work Services – on-site therapy

The Transitional Work Services (TWS) program is one of four strategic, custom-built return-to-work options for employers. It is an essential element in the workers' compensation and managed care benefits for employees. Programs like TWS can help employers maintain control over claims by directing their employees to great occupational healthcare.

How the program works

The TWS program essentially refers to on-site physical therapy. It can be implemented as soon as an injured employee is ready for therapy and while they are on transitional duty. This is an individualized therapy program created for the employee using their own job tasks.

The cost of the services associated with transitional work and the on-site physical therapy are charged to the medical expense portion of the claim, as is therapy provided in a clinical setting. Ultimately, it should cost less than clinical therapy and can have a more aggressive return-to-work goal, reducing lost work days, compensation and reserve costs.

Programs like TWS can help keep employers involved and aware of the injured employee's medical condition and the care they need. It can also help maintain the employee's morale and confidence in their employer's plan to help them deal with the injury and preserve their job.

Implementing a TWS program

A formal transitional work program is not required in order to utilize TWS and on-site physical therapy. For CompManagement Health Systems (CHS) clients, their Account Executive and Nurse Case Manager are knowledgeable allies who can help them determine if a TWS program is right for their organization. They can also help incorporate it into existing employee benefit programs. The specific utilization will vary widely based on the actual circumstances of each claim.

The TWS program can be incorporated for clients across the board or on a case-by-case basis.

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