



Remain at Work **program**

The Remain at Work (RAW) program is one of four strategic, custom-built return-to-work options available to employers. It is an essential element in the workers' compensation and managed care benefits for employees. Programs like RAW can help employers maintain control over claims by directing their employees to great occupational healthcare.

How the program works

The RAW program is used when an employee is having difficulty progressing to their former position of employment after returning to work on transitional duty. It is for medical only claims where employees return to work in seven calendar days or less. This option can be incorporated whether or not employers have used Transitional Work Services (TWS). As a part of the program, a Qualified Rehabilitation Professional will be personally involved in field case management with the employee and the physician.

Services offered through this program include job analyses, job modification, on-the-job-training, physical and occupational therapy, supplies, etc. The managed care organization, employee and employer (with the cooperation of the physician of record) must approve the program.

Costs associated with RAW services are not covered by the Ohio Bureau of Workers' Compensation and are charged to the medical portion of the claim. Because the cost will impact the employer's experience calculation, the program must be used strategically.

Programs like RAW can help keep employers involved and aware of the injured employee's medical condition and the care they need. They can also help maintain the employee's morale and confidence in their employer's plan to help them deal with the injury and preserve their job.

The RAW program is a part of CompManagement Health Systems' (CHS) medical case management model. Typically, the Nurse Case Manager will contact clients when this option becomes feasible.

Implementing a RAW program

For CHS clients, their Account Executive and Nurse Case Manager are knowledgeable allies who can help them determine if a RAW program is right for their organization. They can also help incorporate it into existing employee benefit programs. The specific utilization will vary widely based on the actual circumstances of each claim.

The RAW program can be implemented on a claim-by-claim basis.

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