



Job Retention Services

The Job Retention Services (JRS) program is one of four strategic, custom-built return-to-work options for employers. It is an essential element in the workers' compensation and managed care benefits for employees. Programs like JRS can help employers maintain control over claims by directing their employees to great occupational healthcare.

How the program works

The JRS program is used when an employee is having difficulty progressing to their former position of employment after returning to work on transitional duty. The program requires that a claim be lost time (eight or more calendar days). JRS can be incorporated whether or not an employer has used the Transitional Work Services program. As a part of the program, a Qualified Rehabilitation Professional will be personally involved in field case management with the employee and their physician.

Various services are provided through this program, including job analyses, job modification, on-the-job-training, physical therapy, occupational therapy, tools, supplies, etc. The benefits include cost containment for the employer and quicker return-to-work outcomes for the employee.

The Ohio Bureau of Workers' Compensation must approve JRS and managed care organizations help coordinate the program with employers. If approved, most of the costs associated with the program are not charged to the employer's experience.

Implementing a JRS program

For CompManagement Health Systems' (CHS) clients, their Account Executive and Nurse Case Manager are knowledgeable allies who can help them determine if a JRS program is right for their organization. They can also help incorporate it into existing employee benefit programs. The specific utilization will vary widely based on the circumstances of each claim.

The JRS program is a part of the case management protocol at CHS and it can be implemented for clients on a claim-by-claim basis.

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